



Badri Narayan Mukteshwar College

Barhiya, Lakhisarai – 811302 (Bihar)

(A Constituent Unit Under Munger University, Munger)

NAAC Accredited

www.bnmcollege.ac.in

Email: bnmcollegebarhiya@gmail.com

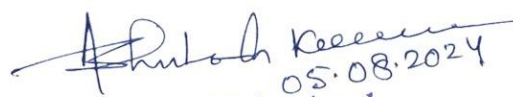


- 9431492955 (P)

Office of the Principal

- ✓ Students grievance and redressal cell has been constituted on 18.02.2018
- ✓ The Students Grievance and redressal cell are very active in taking any grievances of the students and proactively resolve within short time.
- ✓ This is also available on online Grievance Facility on College website
<https://bnmcollege.ac.in/home/grivance>
- ✓ We do take care 360 feedback system implemented supporting documents on college website <https://bnmcollege.ac.in/home/studentfeedback>

Ramresh Kumar.
05.08.2024
IQAC
Co-ordinator
B.N.M. College, Barhiya


05.08.2024
Principal
B.N.M. College, Barhiya



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NOTICE

Date: 08/07/2023

It is hereby informed to the members of the IQAC of College, that a meeting will be held on 08/07/2023, in the IQAC office room at 3.00 PM to discuss the items of the agenda given below.

Therefore, all members are requested kindly to make it convenient to attend the meeting.

Agenda

- 1) Formation and Reconstitution of IQAC, Committees, and sub – committees for good governance.
- 2) Formation of S.S.R
- 3) Submission of IIQA
- 4) Miscellaneous by permission of chair.
- 5)

- | | |
|------------------------------|--------------------------------|
| 1. Dr. Ashutosh Kumar | Prof. In-Charge |
| 2. Dr. Ramesh Kumar | (Head, Dept. of Economics) |
| 3. Dr. Anandi Kumar | (Head , Dept. of Pol. Science) |
| 4. Dr. Murlidhar Pd. Singh | (Head , Dept. of Physics) |
| 5. Dr. Abhimanyu Kumar | (Head , Dept. of English) |
| 6. Mr. Pramod Kumar | (Head Dept. of Hindi) |
| 7. Mr. Chandan Kumar | (Head Dept. of Chemistry) |
| 8. MR.Pratik Kumar | B.D.O. Barhiya |
| 9. Sri Ashok Kumar Choudhary | (Alumni) |

- | | |
|-----------------------|-----------------------|
| Chairperson | Ashutosh Kumar |
| IQAC Coordinator | Ramesh Kumar |
| Member | 08.07.2023 |
| Member | 08.07.2023 |
| Member | 08.07.2023 |
| Member | 08.07.2023 |
| Administrative Member | |
| Member – External | Ashok Kumar Choudhary |

Ramesh Kumar
08.07.2023
IQAC Coordinator
IQAC
Co-ordinator
B.N.M. College, Barhiya

Ashutosh Kumar
08.07.2023
Principal
Principal
B.N.M. College, Barhiya



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As per the resolutions passed in the meeting of the IQAC held at 03:00 P.M in the Principal Office on 08-07-2023, various committee/cells were constituted to develop and sustain the infrastructure and fill up the academic atmosphere such as co-curricular and extra-curricular activities of students in the campus. Special emphasis of these cells is also laid down on the safety and security of the vulnerable section of society (particularly girl students) and the underprivileged students to contribute something valuable in the national development without fear and apprehension. At least one or two senior professors leads each committee/ cell so formed/ teachers, accompanied by some highly spirited young faculty who joined the college recently along with one or two non-teaching staff and some students as members whenever and wherever it is required. The composition of various cells/committees is such that they will work in tandem to relish the vision and mission of the college. The committee/cells placed under different heads along with their composition are as follows:

1. Grievance and Redressal Cell:

1. Dr. Ashutosh Kumar (Convenor) *Ashutosh Kumar*
2. Dr. Anandi Kumar *Anandi Kumar*
3. Dr. Murlidhar Pd. Singh *MS*
4. Dr. Amit Kumar *Amit*
5. Mr. Kunal Kumar (Assistant) *Kunal*

2. Prevention against Sexual Harassment Cell:

1. Dr. Anandi Kumar (Convenor) *Anandi Kumar*
2. Dr. Abhimanyu Kumar *Abhimanyu*
3. Dr. Rani Bibha Kumari *Rani Bibha*
4. Mr. Chunnu Kumar (Assistant) *Chunnu*
5. Mrs. Sharda Kumari *Sharda Kumari*

3. Anti - Ragging Cell:

1. Dr. Ashutosh Kumar (Convenor) *Ashutosh Kumar*
2. Dr. Renu Choudhary *Renu*
3. Mr. Pramod Kumar Yadav *Pramod*
4. Mr. Amit Kumar (Assistant) *Amit*

4. Career and Counselling Cum-Placement Cell:

1. Dr. Murlidhar Prasad Singh (Coordinator) *MS*
2. Dr. Abhimanyu Kumar *Abhimanyu*



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Student Grievance Redressal Cell

Welcome to the Student Grievance Redressal Committee (SGRC) of B,N.M College, Barhiya. We are here to ensure a supportive and conducive environment for all students, where their concerns and grievances pertaining largely to amenities, campus discipline, library, canteen and staff, are addressed promptly and effectively.

Our Mission

The Student Grievance Redressal Cell is committed to:

- Providing a platform for students to voice their grievances in a safe and confidential manner.
- Ensuring fair and impartial resolution of all grievances.
- Promoting transparency and accountability in addressing students concerns.
- Fostering a culture of mutual respect and understanding within the college community.

Submitting a Grievance

If you have a grievance or concern, you can submit it through SGRC Submission Form or visit our office during working hours. All submissions are treated with strict confidentiality. SGRC Submission Form may be obtained from Students' Representative or may be downloaded from the College's website.

Grievance Evaluation

Once a grievance is received, it is carefully evaluated by the SGRC. Each case is reviewed impartially, and efforts are made to gather all relevant information.

Resolution Process

The Student Grievance Redressal Cell works diligently to resolve grievances in a timely manner. Depending on the nature of the grievance, various methods of resolution may be employed, including mediation, arbitration, or direct intervention.

Communication

Throughout the process, regular updates will be provided to the concerned parties. Communication channels are kept open to ensure that students are informed about the progress of their grievances.



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Composition of Students' Grievance Redressal Committee (SGRC)

Students' Grievance Redressal Cell (SGRC) has been constituted comprising of the following:

1. Prof. (Dr.) Ashutosh Kumar, Convenor
2. Mr. Kunal Kumar, Assistant
3. Dr. ANANDI KUMAR , Member
4. Dr. MURLIDHAR PRASAD SINGH , Member
5. Dr. Amit Kumar , Member

The term of the Convenor and members shall be for a period of two years and the term of the special invitee shall be one year.

The quorum for the meeting including the Convenor, but excluding the special invitee, shall be three.

A complaint from an aggrieved student relating to the institution shall be addressed to the Convenor, SGRC.

In considering the grievances before it, SGRC shall follow principles of natural justice.

The SGRC shall send its report with recommendations, if any, to the competent authority of the institution concerned and a copy thereof to the aggrieved student thereof to the aggrieved student, preferably within a period of 15 working days from receipt of the complaint.

Contact Us

If you have any questions or need assistance, please feel free to reach out to us:

Mobile No. 9431492955

We are here to support you. Your feedback and suggestions are valuable to us in our efforts to continuously improve our services.